# FINDING RESOURCES (FOOD, MEDICATION, FINANCIAL ASSISTANCE, TOILET PAPER, AND INCONTINENCE SUPPLIES) - APRIL 15, 2020 WEBINAR

Family Caregiver Webinar presented by Amanda Li, LCSW, and Jennifer Merrilees, RN, Ph.D., from the University of California, San Francisco's Memory and Aging Center.

#### **WEBINAR SUMMARY - Resources**

\*Please note that this is not an exhaustive list – resources can change by day and by location

#### **FOOD**

Consumer reports has a nice article outlining safe practices while shopping: <a href="https://www.consumerreports.org/food-shopping/how-to-protect-yourself-from-coronavirus-when-grocery-shopping">www.consumerreports.org/food-shopping/how-to-protect-yourself-from-coronavirus-when-grocery-shopping</a>

Tips for handing groceries once home: <a href="https://www.npr.org/sections/health-shots/2020/04/12/832269202/no-you-dont-need-to-disinfect-your-groceries-but-here-s-to-shop-safely">https://www.npr.org/sections/health-shots/2020/04/12/832269202/no-you-dont-need-to-disinfect-your-groceries-but-here-s-to-shop-safely</a>

# Alternatives to going into the grocery store

Curbside Pick-Up:

- Raley's Senior Essential Bags: <a href="www.raleys.com/senior-essentials-bag">www.raleys.com/senior-essentials-bag</a>
- Ralphs Curbside Pick-Up: www.ralphs.com/i/ways-to-shop/pickup
- Sam's Club (must have membership): www.samsclub.com/content/club-pickup
- Target Drive-Up Service: www.target.com/c/drive-up/-/N-9d42z
- Walmart Same-Day Pick-Up: grocery.walmart.com

Can someone else shop for you?

- NextDoor: neighborhood hubs and networks: <u>nextdoor.com</u>
- Mon Ami: matches a volunteer with a senior: www.monami.io
- Shanti: a variety of supportive programs: www.shanti.org
- Neighborhood programs such as Oakland at Risk Match: www.oaklandatrisk.com

#### Food delivery options:

- Instacart: delivers from your local store: https://www.instacart.com
- Meals on Wheels: meal delivery to residents experiencing difficulty leaving home: www.mowsf.org
- Project Open Hand: offers meals and grocery delivery in San Francisco and Oakland: www.openhand.org
- Meal Delivery Applications such as UberEats, Caviar, Postmates, DoorDash

# Alternatives to grocery stores:

- Food banks or pantries
  - Offer free groceries search by your state/county: www.foodpantries.org
- Community Sponsored Agriculture (CSA)
  - Buy directly from local farmers
  - Delivery typically a drop-off in your neighborhood
  - Find a CSA farm in your area: www.localharvest.org/csa
  - USDA local food directories: www.ams.usda.gov/services/local-regional/food-directories

# **SUPPLIES**

#### Household items:

- Cleaning and disinfecting your home: consider the supplies you need to keep your hands and home clean: https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting sick/disinfecting-your-home.html
- Tips on mask safety and making your own: <a href="https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html">https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html</a>

#### Incontinence products (ordering online)

- Online retailers that specialize in adult incontinence supplies
  - www.amazon.com
  - northshorecare.com
  - hdis.com
  - liveanew.com

## **MEDICATION**

# Mail delivery for medications

Order over the phone or through the company's website and have your medications delivered to your door.

- Amazon Pill-Pack: 888-332-1688
  - www.amazon.com/stores/page/5C6C0A16-CE60-4998-B799-A746AE18E19B
- CVS: Free packing, Free delivery 800-753-0596 <a href="mailto:cvs.com/content/multidose">cvs.com/content/multidose</a>
- Express Scripts: can take a few weeks to establish delivery: www.express-scripts.com/covid19/index.html
- Safeway: Free packing, \$10.50 for delivery safeway.medrefill.com/swweb/#/refill
- Walgreens: Free packing, \$5 delivery www.walgreens.com/topic/pharmacy/prescription-delivery.jsp

# **FINANCES**

#### Financial concerns regarding employment

- Social security disability (SDI): if you're sick or quarantined edd.ca.gov/Disability/How to File a DI Claim in SDI Online.htm
- Paid Family Leave (PFL): if you're unable to work because you're caring for a loved one who is sick
  or quarantined: edd.ca.gov/Disability/How to File a PFL Claim in SDI Online.htm
- Unemployment: reduced hours or laid off <u>edd.ca.gov/Unemployment/Filing a Claim.htm</u>
   Speak with your employer to see if they offer administrative leave
- Economic Impact Check/Stimulus Checks www.irs.gov/coronavirus/economic-impact-payment-information-center

#### **Banking**

www.consumerfinance.gov/about-us/blog/protect-yourself-financially-from-impact-of-coronavirus/

#### SUPPORT

#### Supportive resources

Social Support:

- Covia: covia.org/services/well-connected
- Memory Café: 877-797-7299
- Institute on Aging 24-hour Helpline: 800-971-0016 or 415-750-4111

Helplines for Caregivers:

- Alzheimer's Association 24/7 Helpline: 800-272-3900
- Family Caregiver Alliance (online support groups): 800-445-8106 or 415-434-3388

National Disaster Distress Helpline:

- 1-800-985-5990 (English and Español)
- SMS: In English Text "TalkWithUS" to 66746; In Español Text "Hablanos" al 66746
- TTY: 1-800-846-8517

## Tips for Caregivers:

■ Tips from Alzheimer's Association: alz.org/help-support/caregiving/coronavirus-(covid-19)-tips-for-dementia-care